



 <p>SHEPLEY GROUP</p> <p>QUALITY POLICY</p>	<p>MM0.0CompanyRecord04 REF: S0671 ISSUED: 25.05.2018</p>
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1. SCOPE

This policy applies to all employees of the Shepley Group, incorporating Shepley Engineers Ltd (SEL), West Cumberland Engineering Ltd (WCEL), & PPS Electrical Ltd (PPS). The policy is made available to all employees and upon request to the general public.

2. POLICY

- We are dedicated to continuously improving our products and services in order to meet the requirements of our customers at all times
- Achieve customer satisfaction by implementing a quality management system which demonstrates full traceability and control of customer deliverables throughout the project lifecycle.
- Undertake periodic reviews of the quality management system in order to demonstrate procedural effectiveness at all levels.
- Implement a schedule of internal audits in order to demonstrate compliance and effectiveness of the quality management system.
- The Shepley Group board will periodically review the output and effectiveness of the quality management system.
- Define, delegate and deploy effective resources, plant and equipment in order to realise customer expectation of the desired product.
- Continuously monitor, verify and validate the customer deliverables in order to demonstrate full realisation of the customer requirements and monitor change and deviation from the original design definition.
- Monitor the effectiveness of the supply chain.
- Work closely with clients in order to understand and empathise with their quality concerns and drivers in order to remain compliant with their requirements by flowing down their quality requirements throughout the supply chain.
- All employees will be suitably trained and competent to perform their tasks in order to achieve the desired results.
- Quality objectives are defined and measured in order to continuously monitor and improve our systems and approach.

	
<p>Nick Houghton Managing Director Shepley Engineers Ltd PPS Electrical Ltd</p>	<p>Graeme Phillips Managing Director West Cumberland Engineering Ltd</p>